



# Backline® for Telehealth

By DrFirst®

A powerful, secure dental communication tool

Telehealth can help prevent the spread of the coronavirus while continuing to care for patients. Through virtual visits, providers can reach out and complete real-time patient assessments without patients coming into the office. Quick, remote assessments also allow providers to expedite diagnosis and treatment plans.

## Telehealth, Secure Messaging and More

Backline combines telehealth and video conferencing with secure messaging, clinical file sharing, electronic form support, and other award-winning features bundled in a convenient, HIPAA-compliant solution.

## Clinician-Driven

Doctors can initiate virtual appointments or virtual start chat sessions to follow-up with their patients as needed. A simple text from the provider using Backline goes straight to the patient's mobile phone to initiate a secure, HIPAA-compliant virtual visit.

## Quick & Easy for Patients

Patients love Backline because they don't have to create a user ID or download an app. They just have to accept the session invitation from their provider.

## Unlimited Usage

Backline is more cost-effective than most telehealth services. You get unlimited use with an annual subscription.

## Simplifying Insurance Reimbursements

Our video is automatically dated and time-stamped from the start and end of the call. Providers can take this information and add their billing codes for reimbursement consideration.



### Deliver In-Home Patient Care

Providers can deliver timely and convenient care to patients in the comfort of their home, helping reduce office visits.



### Quick Check-Ins

Simple-to-use video chats can reduce no-shows, ensure adherence with medication protocols, and allow for remote patient diagnostics